

Name: _____

DOB: _____ ID#: _____

Sex: M F

TEXT MESSAGING CONSENT FORM

RISK OF USING TEXT MESSAGING

Transmitting information by text messaging has a number of risks that clients should consider. These include, but are not limited to, the following risks:

- Text messages are not encrypted (coded).
- Text messages can be circulated, forwarded and stored electronically.
- Text messages can be received by unintended recipients.
- Text message senders can easily misdirect text messages.
- Back up copies of text messages may exist even after the sender or the recipient has deleted his or her copy.
- Employers have a right to inspect text messages transmitted through employer phones.
- Text messages can be intercepted, altered, forwarded, or used without authorization or detection.
- Text messages can be used as evidence in court.

CONDITIONS FOR THE USE OF TEXT MESSAGING

- **Text messaging is not appropriate for emergency situations.**
- Multnomah County will only use text messaging as a method of contacting clients. Multnomah County will not send any personal client information via text messaging.
- Clients must avoid sending any personal information to Multnomah County via text messaging.
- All text messages to or from a client will be stored by Multnomah County in accordance with record retention requirements.
- The client is responsible for protecting his/her cell phone or other means of access to text messaging. Multnomah County is not liable for breaches of confidentiality caused by the client or any third party.
- The client shall avoid use of his/her employer's cell phone to send/receive text messages to Multnomah County.
- It is the client's responsibility to follow up and/or schedule an appointment if warranted.
- The client shall inform Multnomah County in writing of changes in his/her cell phone number.
- The client shall notify Multnomah County in writing when he/she no longer wants to receive text messages from Multnomah County.
- The client understands that there may be a cost involved in receiving text messages.

CLIENT ACKNOWLEDGEMENT AND AGREEMENT

I acknowledge that I have read and fully understand the information Multnomah County has provided me regarding the risks of using text messaging. I consent to the conditions outlined above, and understand that Multnomah County may impose other conditions regarding text message use in the future.

Signature of Client

Date

Cell Phone Number

Cell Service Carrier