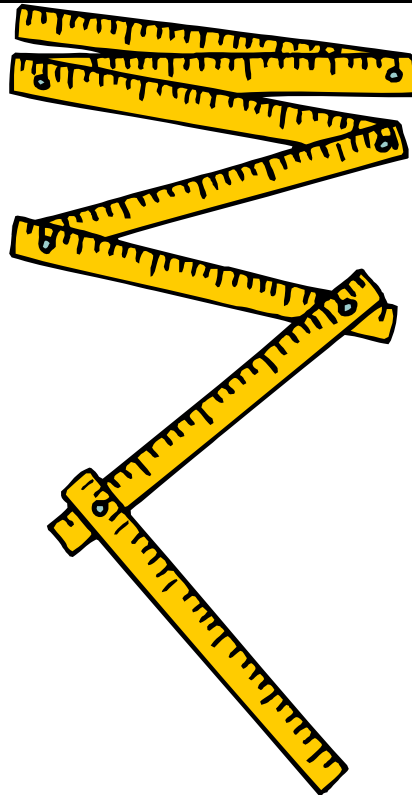


Multnomah County
Annual Budget
FY 2010

Performance Measurement
Manual

Additional Resources



Multnomah County, Oregon
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www.co.multnomah.or.us/budget/
www.co.multnomah.or.us/budgeteval/

The following lists additional resources, many of which were used in the development of this manual. This symbol  denotes material in the Budget Office Evaluation library available for check-out. Recommended source materials are denoted with this symbol ✓.


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Benchmarking for best practices in the public sector: achieving performance breakthroughs in federal, state, and local agencies / Patricia Keehley, Stevin Medlin, Sue MacBride, Laura Longmire. First edition. -- San Francisco, Calif.: Jossey-Bass, 1997.


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Brief review of performance measurement best practices / by Jim Carlson. Evaluation/ Research Unit. Multnomah County, Or. 2000. 


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Comparative performance measurement: FY 2000 data report/ ICMA Center for Performance Measurement. Washington D.C. Sept. 2001. 

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An elected official's guide to performance measurement / by Salomon A. Guajardo and Rosemary McDonnell. -- Chicago: Government Finance Officers Association 2000.

Fairfax County manages for results: A guide to advanced performance measurement/ by Performance Measurement Team of the Department of Management and Budget. Fairfax County, Va. 2005. ✓ 

Government service efforts and accomplishments performance reports: A guide to understanding / Paul Epstein, James Fountain, Wilson Campbell, Terry Patton, Kimberly Keaton. July 2005. Governmental Accounting Standards Board. Norwalk, Ct. 


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Oregon benchmarks: standards for measuring statewide progress and institutional performance: report to the 1995 Legislature / Oregon Progress Board. Economic Development Department. -- Salem, Oregon: Oregon Progress Board, Annual, 1995.

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<http://www.urban.org/url.cfm?ID=900731>

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Alfred P. Sloan Foundation, Performance Assessment of Municipal Governments Program http://www.sloan.org/programs/stndrd_performance.shtml

GFOA Recommended Practice on Performance Management: Using Performance Measurement for Decision Making (2002) - Updated Performance Measures (1994) <http://www.gfoa.org/services/rp/budget/budget-performance-management.pdf>

GFOA Recommended Practice on Measuring the Costs of Government Services <http://www.gfoa.org/services/rp/documents/MeasuringtheCostofGovernmentService.pdf>

GFOA Best Practices in Public Budgeting <http://www.gfoa.org/services/nacslb>

ICMA Center for Performance Management <http://www.icma.org/main/topic.asp?tpid=18&hsid=1&t=0>

Portland Multnomah Progress Board <http://www.portlandonline.com/auditor/?c=27347>

Cities

City of Albuquerque Progress Report <http://www.cabq.gov/progress/index.html>

City of Ankeny, IA, Service Efforts and Accomplishments Report <http://www.ci.ankeny.ia.us>

City of Austin, Scorecard <http://www.ci.austin.tx.us/budget/>

City of Baltimore, MD. <http://www.ci.baltimore.md.us/news/citistat/reports.html>

City of Bellevue, WA <http://www.cityofbellevue.org/pdf/Finance/2005%20Annual%20Performance%20Report.pdf>

City of Charlotte's Citizen's Annual Report <http://www.charmeck.org/Departments/City+Manager/Annual+Report/Home.htm>

City of Des Moines, Performance Measurement System <http://www.ci.des-moines.ia.us/performance.htm>

City of Kansas City (MO), City Auditors Report

<http://www.kcmo.org/auditor/annualreports/06annualreport.pdf>

City of Lynnwood WA, Accountability Report

<http://www.ci.lynnwood.wa.us/Docs/2004AnnualPerformanceReport.pdf>

City of Palo Alto CA, Service Efforts and Accomplishments Report

<http://www.city.palo-alto.ca.us/auditor/ServiceEffortsandAccomplishments.html>

City of Philadelphia, Mayor's Report on City Services

<http://www.phila.gov/mayor/pdfs/csrreport2001.pdf>

City of Phoenix, City Manager's Executive Report

<http://www.ci.phoenix.az.us/MGRREPT/index.html>

City of Portland (OR), Service Efforts and Accomplishments Report

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City of San Jose, City Service Area Performance Report

<http://www.sanjoseca.gov/quest/Full%20Year-End%20CSA%20PM%20Report.pdf>

City of Seattle, Performance Perspectives

http://www.cityofseattle.net/audit/report_files/pp_96-5.pdf

City of Winston Salem, Citizen Efficiency Review Committee Reports

<http://www.ci.winston-salem.nc.us/ooe/frpt.htm>

Counties

Clark County, 2003 Annual Performance Report

http://www.co.clark.nv.us/Public_communications/Performance_Report_2003/index_2003.htm

King County, WA Department of Natural Resources and Parks:

<http://dnr.metrokc.gov/dnrp/performance/index.htm>

Maricopa County AZ, Performance Report

http://www.maricopa.gov/Internal_audit/pdf/Reports/2004/67%20SEA%20Citizens%20Report%20internet%20report.pdf

Prince William County (VA) Service Efforts and Accomplishments Report

<http://www.pwcgov.org/default.aspx?topic=040024000110002183>

County of San Mateo, CA, Indicators for a Sustainable San Mateo County
<http://www.sustainablesanmateo.org/>

States

Arizona, Managing for Results <http://www.ospb.state.az.us/handbook.htm>

Florida Government Accountability Report <http://www.oppaga.state.fl.us/government/>

Illinois Public Accountability Reporting <http://www.ioc.state.il.us/Office/PAP/reports.cfm>

Illinois, Performance Audits <http://www.state.il.us/auditor/special.htm>

Iowa, Managing for Results <http://www.resultsiowa.org/>

Maine Marks http://www.mainemarks.org/indicators/indi_main.htm

Minnesota Milestones <http://www.lmic.state.mn.us/datanetweb/chi.html> and
<http://www.mnplan.state.mn.us/pdf/2002/MilestonesMeasuresThatMatter.pdf>

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<http://www.oregon.gov/OCCF/Mission/Outcomes/miout.shtml>

Oregon Department of Human Services, Annual Performance Report
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Texas School Performance Review <http://www.window.state.tx.us/tspr/>

Utah, Summary of Goals and Key Performance Measures
<http://governor.utah.gov/PLANNING/UtahTomorrow/StrategicPlan2000.htm>

Virginia Review of Performance Measures
http://www.apa.state.va.us/data/download/reports/audit_local/PerfMeas02.pdf

Washington Department of Transportation, Measures, Markers, and Mileposts
<http://www.wsdot.wa.gov/accountability/graynotebook.pdf>