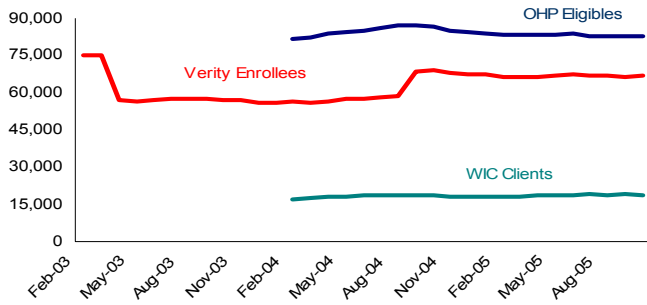


# BASIC NEEDS PRIORITY BRIEF: SEPTEMBER 2005

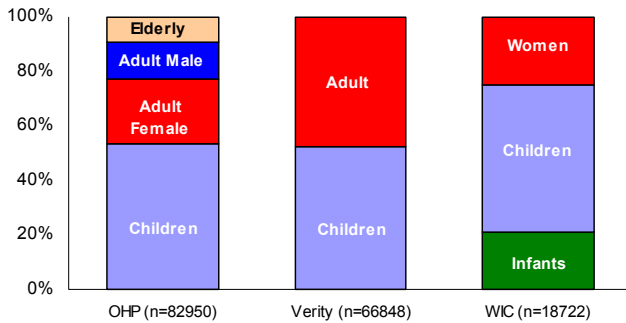
## Multnomah County OHP Eligible & WIC Clients

Clients Eligible for OHP or Enrolled in Mental Health Verity Plan & WIC Program



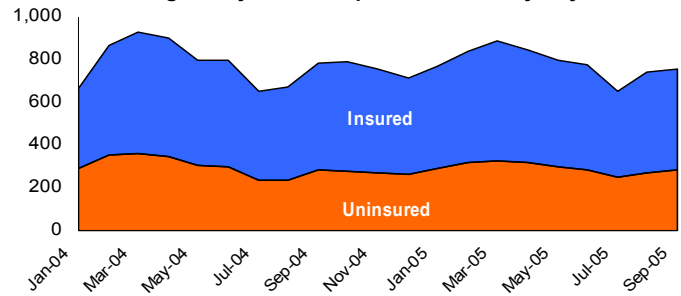
\* Participation in OHP, Verity, and WIC programs can be overlapped.

## OHP, Verity, and WIC Clients Profile: Sep. 2005



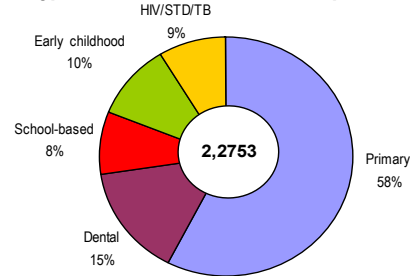
## Multnomah County Health Clinic Visits

Average Daily Health Dept. Clinic Visits by Payer Mix



\* September 2005 had a total of 758.4 average daily visits. Of them, 62% were insured and 38% were not insured.

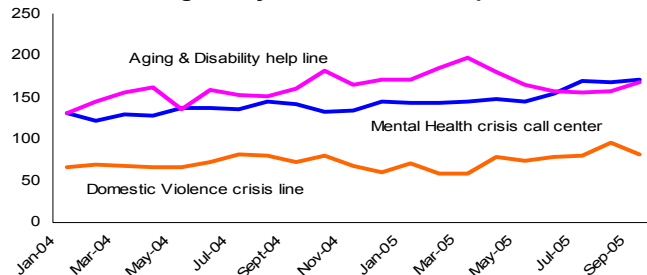
## Type of MCHD Clinic Visits: Sep. 2005



\* Above data do not include pharmacy, immunization, and WIC visits. In addition, there were 3,988 clinic visits and lab tests conducted at County's correction facilities in Sep. 2005 (Adult: 3701, Juvenile: 287). The average daily correction health visit is 133.

## Crisis Center & Helpline Calls

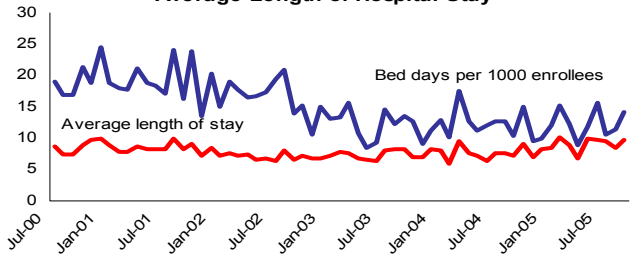
Average Daily ADS, MH, & DV Help Line Calls\*



\* Mental health call center switched to a new system in July that provides a better customer service. The number of calls answered increased substantially over last three months, partly due to this change.

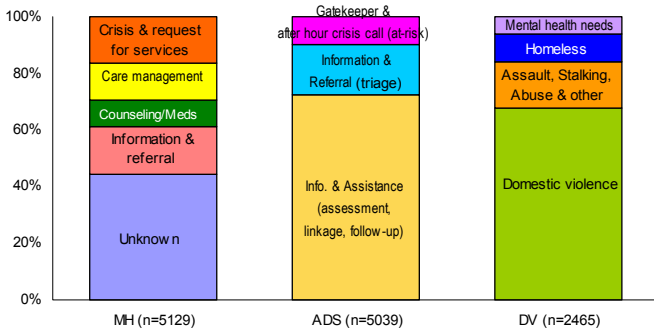
## Mental Health Verity Inpatient Days

MH Inpatient Bed Days Per 1000 Verity Enrollees & Average Length of Hospital Stay

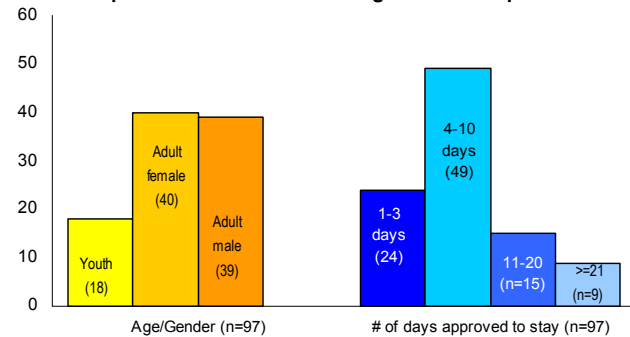


\* There were 948 bed days in Sep. 2005 (Adult: 806, Youth: 142). Also, 299 were brought to psychiatric emergency hold, with a 10% commitment rate.

## Crisis Help Line Call Or Response Type: Sep. 2005



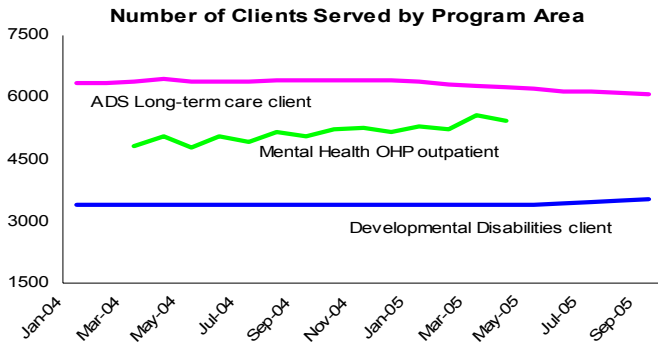
## Inpatient Admission/Discharge Profile: Sep. 2005



\* The 948 bed days in September 2005 represent a total of 97 paid discharges.

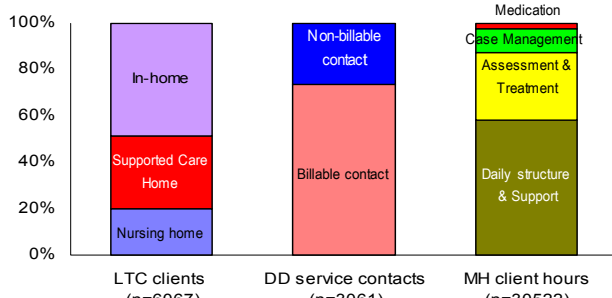
**Notes:** Verity enrollees were up about 400 (mostly children) after declining in August. Bed days per 1000 enrollees were up but are within an acceptable range. The average daily Health Dept. clinic visits increased, largely due to the jump in school-based clinic visits. Overall, the average daily uninsured visits increased by 6% in September. Average daily DV helpline calls were down 14% from previous month, due to decreased sexual assault, stalking, and abuse calls.

## Clients and Case Management Services



\* Data for mental health services are four months behind due to the lag time required for processing the data reported by community treatment providers.

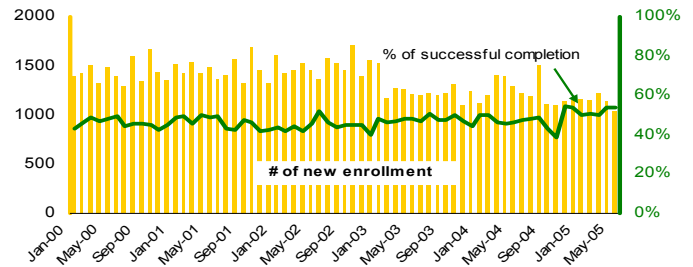
### Client or Service Type: Sep. 2005



\* The most recent available data for mental health client hours breakdown are used (Apr. 2005). 5432 outpatients had a total of 30522 hours--5.6 hr. on average.

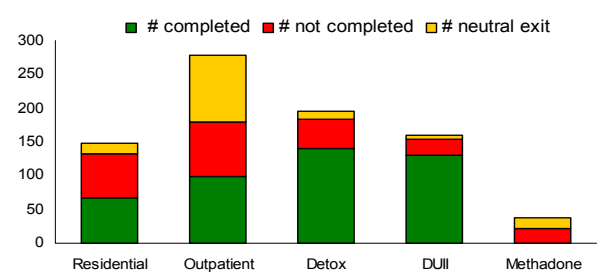
## Multnomah County Addictions Treatment

### A&D Treatment Enrollment & successful Completion



\* Based on the CPMS data received from the state. In May 2005, 1041 Tx episodes opened and 817 exited from the treatment with a 53.6% successful completion rate. The monthly data will change slightly with each update.

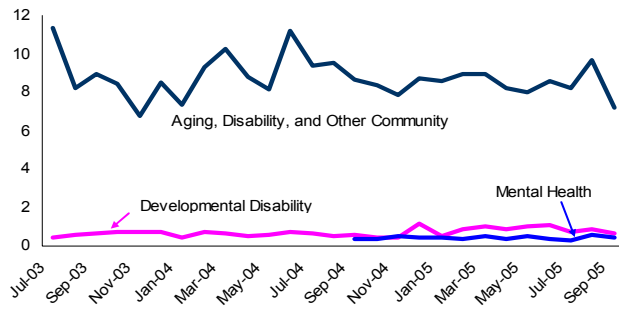
### A&D Treatment Exit Type by Modality: May 2005



Of 817 tx episodes ending in May 2005, 53.6% (n= 438) successfully completed programs, 28.5% (n= 233) failed to complete, and 17.9% (n=146) had neutral terminations. 'Neutral termination' includes 'fail to engage', 'not appropriate for further tx' and etc..

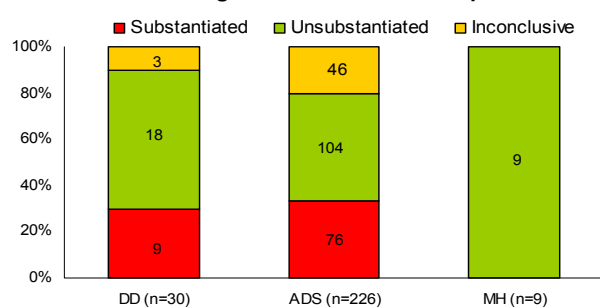
## Protective Services for Vulnerable Populations

### Average Daily Protective Services Investigations Opened



\*Each program serves different populations. ADS is responsible for all protective investigations not covered by developmental disability and mental health services so they have the largest client base.

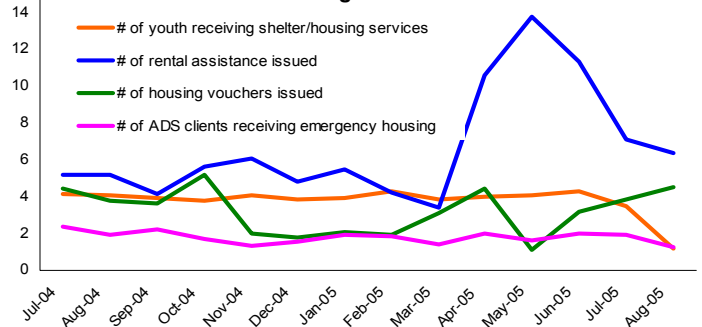
### PS Investigation Cases Closed: Sep. 2005



\* Overall , 251 protective service investigation cases opened and 265 closed in Sep. 2005. Of those closed, 32% were substantiated. MH 'Unsubstantiated' cases include those that didn't meet the abuse definition.

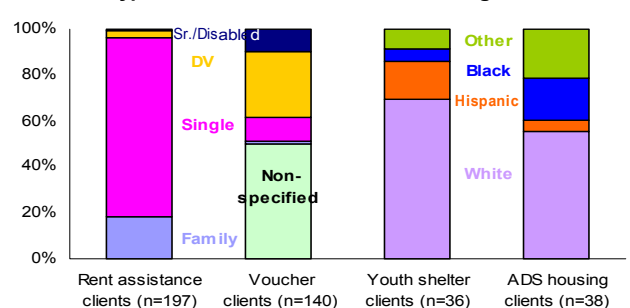
## Shelter & Emergency Housing Assistance

### Average Daily Rent Assistance, Shelter & Emergency Housing Services



\* Data for homeless shelter & housing service have one month lag time.

### Type of Homeless Clients Served: Aug. 2005



\* A total of 411 clients were served in Aug. 2005. The average age of youth served by the shelter & transitional housing service is 19.1.

**Notes:** September's average daily Protective Service's new investigations and cases closed declined across all departments. The number of billable service contacts for clients with developmental disabilities increased, while non-billable administrative contacts dropped. August's average daily number of clients who were served by ADS emergency housing, rental assistance, and DSCP homeless youth shelter programs also declined, while voucher client cases increased in August.