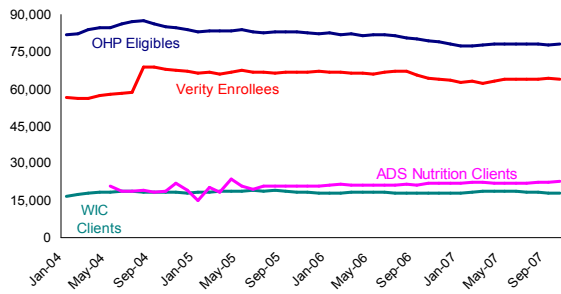


BASIC NEEDS PRIORITY BRIEF: OCTOBER 2007

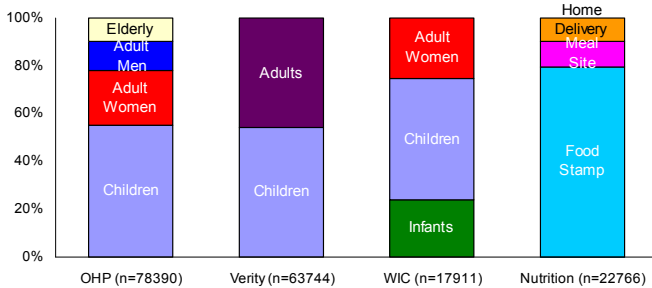
Multnomah County Basic Needs Clients

Clients Enrolled or Served by Basic Needs Programs



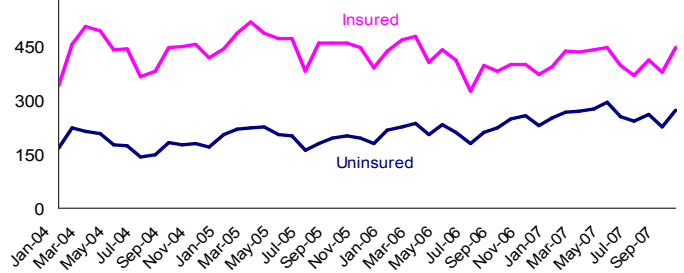
* Participation in OHP, Verity, WIC, and ADS nutrition service programs can overlap.

Clients in Basic Needs Programs: October 2007



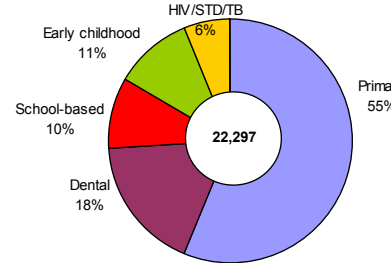
Multnomah County Health Clinic Visits

Average Daily Health Dept. Clinic Visits by Payer Mix



October 2007 had a total of 719 average daily visits. Of those, 62% were insured and 38% were not insured.

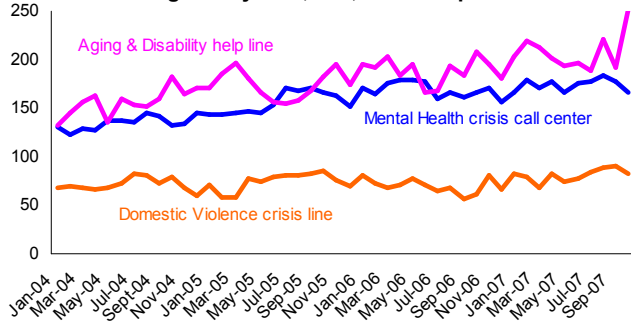
Type of MCHD Clinic Visits: October 2007



* The above data does not include pharmacy, immunization, and WIC visits. In addition, there were 3,313 clinic visits and lab tests conducted at County's correction facilities in October 2007. The average number of daily correction health visits was 107.

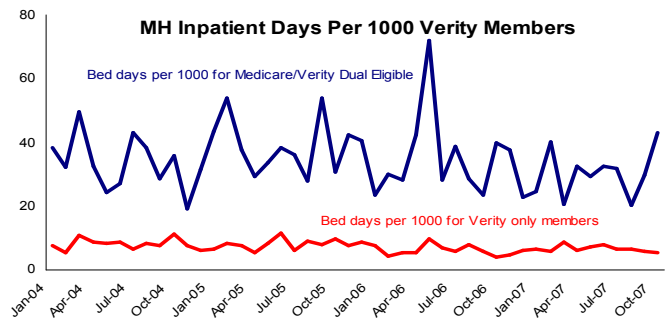
Crisis Center & Helpline Calls

Average Daily ADS, MH, & DV Help Line Calls



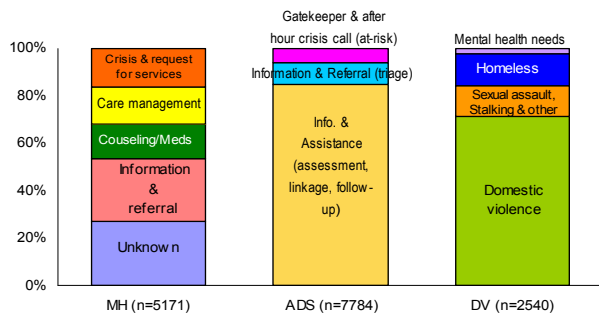
Mental Health Verity Inpatient Days

MH Inpatient Days Per 1000 Verity Members

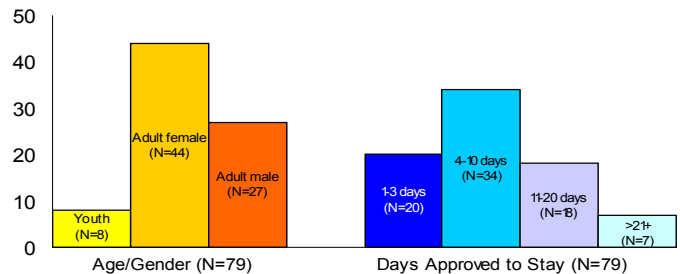


The County pays an average of \$4,200 per discharge for each Verity only inpatient stay and \$1,100 for Medicare/Verity dual eligibles. The October average length of stay per discharge is 10.10 days.

Crisis Help Line Call Or Response Type: October 2007



Verity Inpatient Admission/Discharge Profile: October 2007

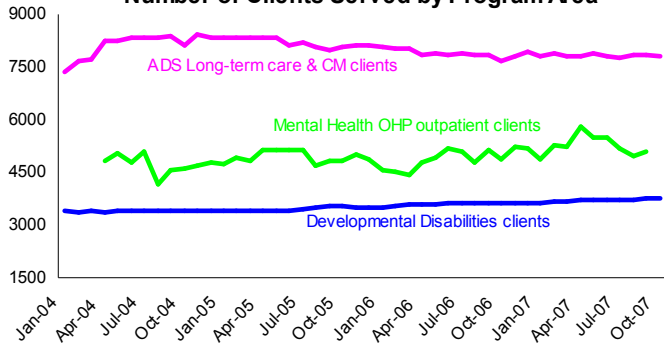


* The 798 paid bed days in October 2007 represent a total of 79 hospital discharges.

Notes: The number of County Health Clinic visits increased for both insured and uninsured—the highest since May 2007. The number of Aging and Disability Help Line calls is the highest on record. The increase is primarily at the Mid-County center, which has improved its tracking of calls as well as outreach to the Chinese-speaking community county-wide. For the Domestic Violence Crisis Line there was an increase in homeless calls and requests for motel vouchers in October. The number of bed days per 1000 for mental health Medicare/Verity dual eligible patients is the highest since May 2006.

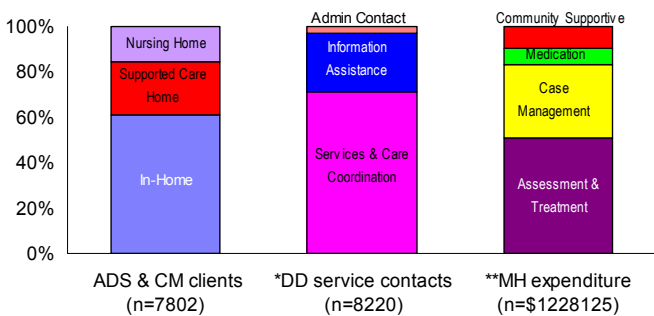
Clients and Case Management Services

Number of Clients Served by Program Area



*Mental Health data have a two month time lag as claims may be submitted up to four months after a visit. Monthly data will change slightly with each new update.

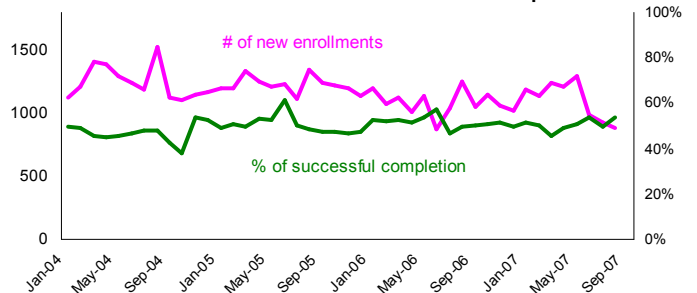
Client or Service Type: October 2007



* DD service contacts can now contain multiple services in one progress note.
** Mental Health expenditure data are from September 2007.

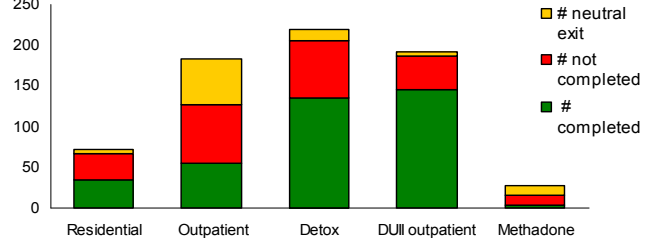
Multnomah County Addictions Treatment

A&D Treatment Enrollment & Successful Completion



* Based on the CPMS data received on 10/24/07. In August 2007, 889 tx episodes opened and 694 closed. The average successful treatment completion rate was 50.5% over the past 12 months. The monthly data will change slightly with each new update.

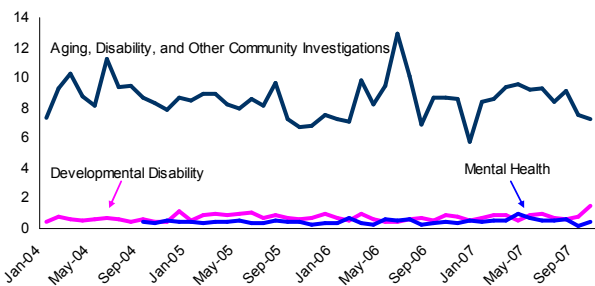
A&D Treatment Exit Type by Modality: August 2007



* Of 694 tx episodes ending in August 2007, 53.6% (n= 372) successfully completed programs, 33.1% (n= 230) failed to complete, and 13.3% (n=92) had neutral terminations. 'Neutral termination' includes 'fail to engage', 'not appropriate for further tx' and others.

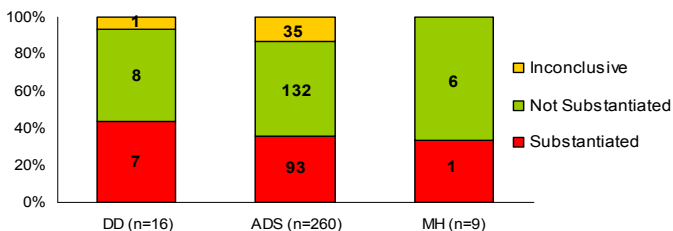
Protective Services for Vulnerable Populations

Average Daily Protective Services Investigations Opened



*Each program serves different populations. ADS is responsible for all protective investigations not covered by developmental disability and mental health services, so they have the largest client base.

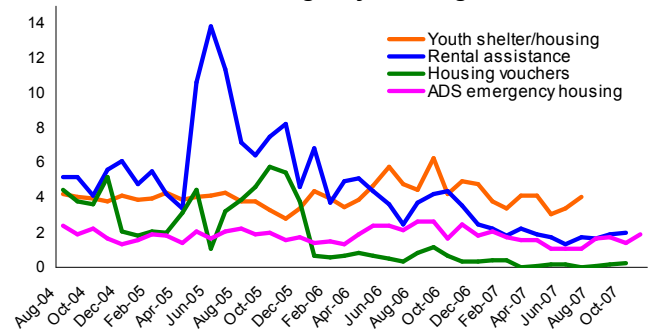
Investigation Case/Allegation Closed: October 2007



*Overall, 288 protective service investigation cases opened and 285 allegations closed in October 2007. Of those closed, 36.1% were substantiated (n= 103). MH 'not substantiated' cases include those that didn't meet the abuse definition.

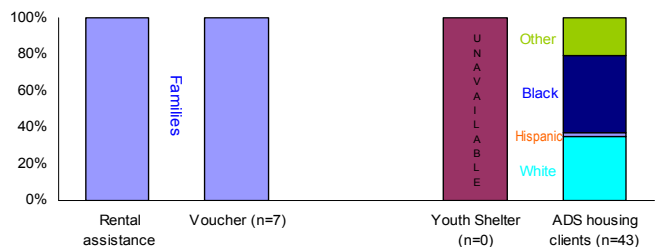
Shelter & Emergency Housing Assistance

Average Daily Clients Receiving Rent Assistance, Shelter & Emergency Housing Services



* Data for this chart have one month lag time. The number of clients served by youth shelter and housing is temporarily unavailable due to a technical system change.

Type of Homeless Clients Served: September 2007



* A total of 110 people and families received housing assistance services in September 2007. Youth shelter data were not available.

Notes: The number of Average Daily Protective Services Investigations Opened is the lowest since December 2006. The number of Aging and Disability (ADS) Emergency Housing clients is the highest since December 2006. The increase is primarily due to an increase in family members or people associated with the primary applicant also receiving housing assistance. Youth Shelter data were unavailable for this month as data are being transferred to a new database.