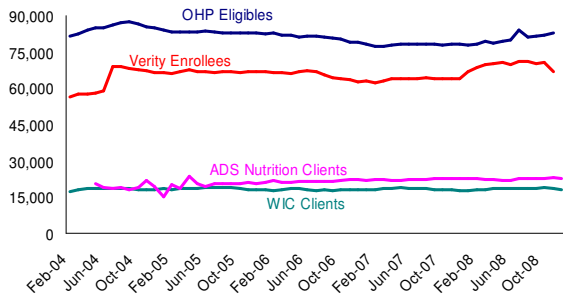


BASIC NEEDS PRIORITY BRIEF: DECEMBER 2008

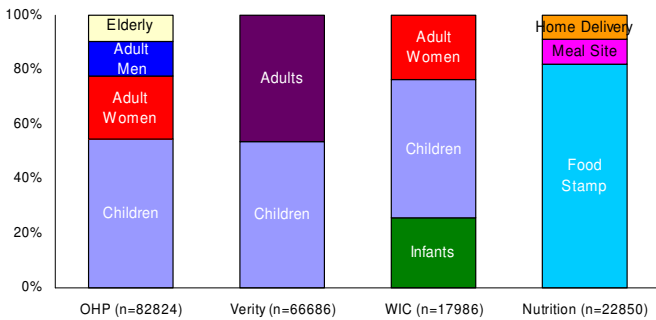
Multnomah County Basic Needs Clients

Clients Enrolled or Served by Basic Needs Programs



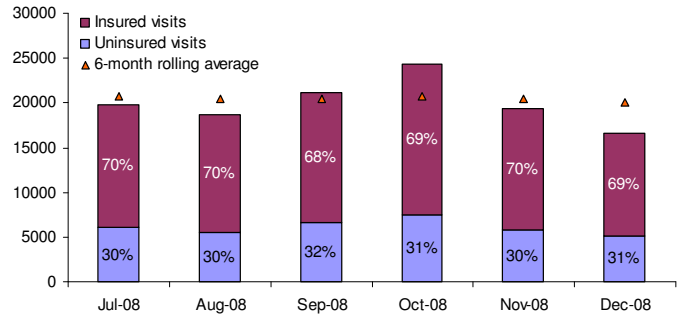
* Participation in OHP, Verity, WIC, and ADS nutrition service programs can overlap

Clients in Basic Needs Programs: December 2008



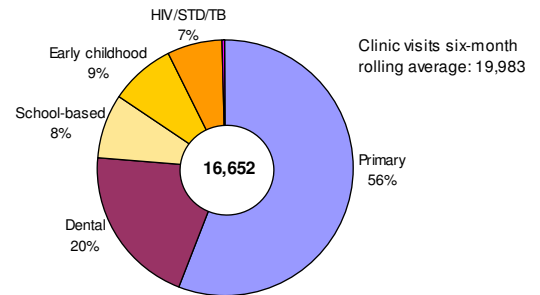
Multnomah County Health Clinic Visits

Monthly MCHD Clinic Visits by Payer Mix



December 2008 had a total of 537 average daily visits

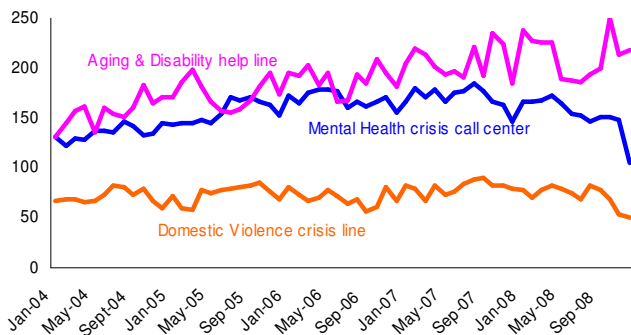
Type of MCHD Clinic Visits: December 2008



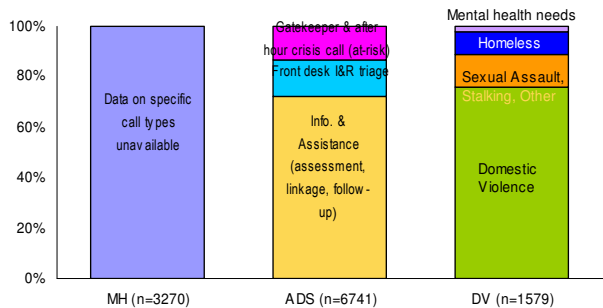
* The above data does not include pharmacy, immunization, or WIC visits. In addition, there were 4130 clinic visits and lab tests conducted at the County's correctional facilities in December 2008. The average number of daily correction health visits was 133.

Crisis Center & Helpline Calls

Average Daily ADS, MH, & DV Help Line Calls

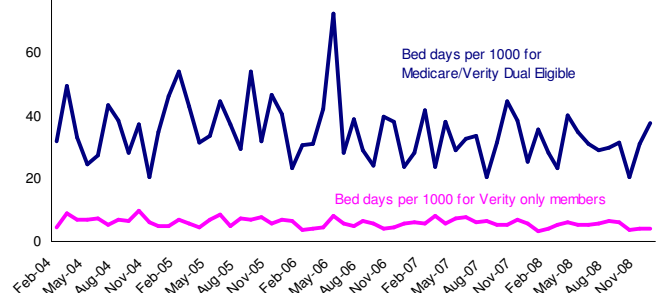


Crisis Help Line Call Or Response Type: December 2008



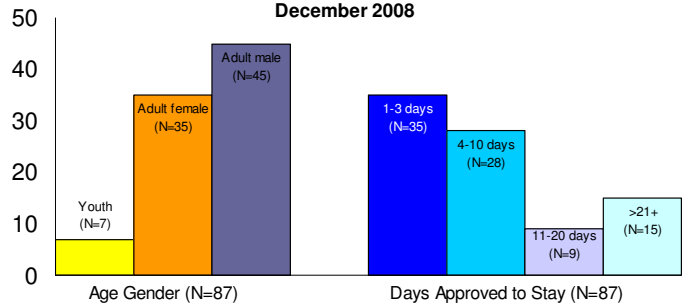
Mental Health Verity Inpatient Days

MH Inpatient Days Per 1000 Verity Members



The County pays an average of \$4,200 per discharge for each Verity only inpatient stay and \$1,100 for Medicare/Verity dual eligibles. The December average length of stay per discharge is 9.67 days.

Verity Inpatient Admission/Discharge Profile: December 2008

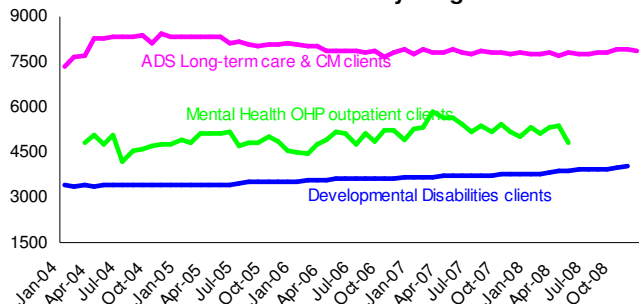


* The 677 paid bed days in December 2008 represent a total of 70 hospital discharges.

Notes: OHP data are from October; the State's Medicaid data system changed in December, so updated OHP data will not be available until the January Brief. MCHD Clinic Visits were down from November, and low compared to the six-month rolling average (noted in chart); decreases were noted in all visit categories. MH crisis line calls were down approximately 20% compared to November. Dual Eligible Verity bed days per 1000 members sharply increased again in December, and are somewhat high compared to the 12-month average (31.10); total paid bed days were also slightly increased.

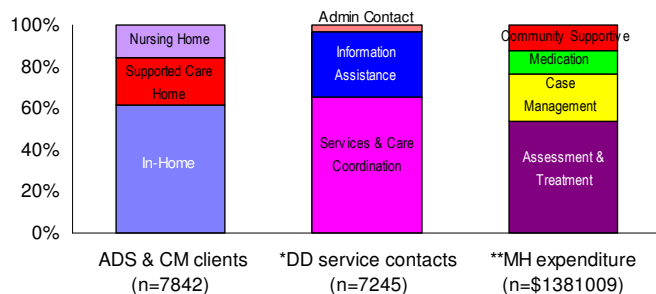
Clients and Case Management Services

Number of Clients Served by Program Area



*Mental Health data show a two month time lag as claims may be submitted up to four months after a visit. Monthly data will change slightly with each new update.

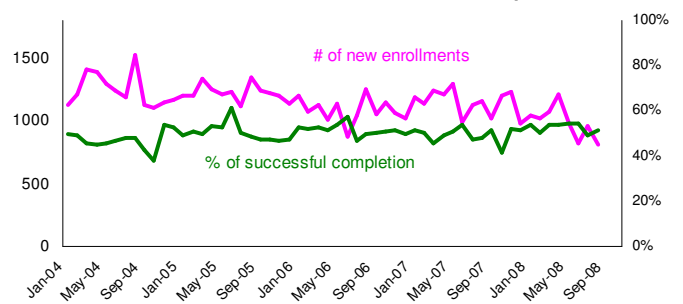
Client or Service Type: December 2008



* DD service contacts can now contain multiple services in one progress note.
** Mental Health expenditure data are from October 2008.

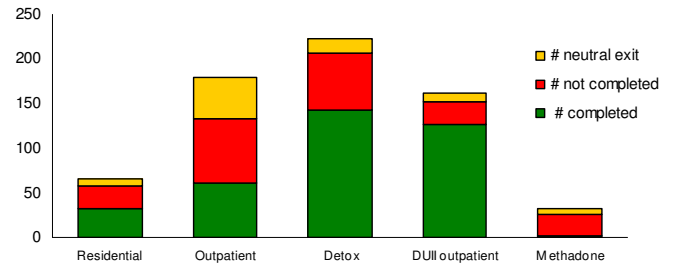
Multnomah County Addictions Treatment

A&D Treatment Enrollment & Successful Completion



* Based on the CPMS data received on 10/24/08. In August 2008, 811 tx episodes opened and 716 closed. The average successful treatment completion rate was 51% over the past 12 months. The monthly data will change slightly with each new update.

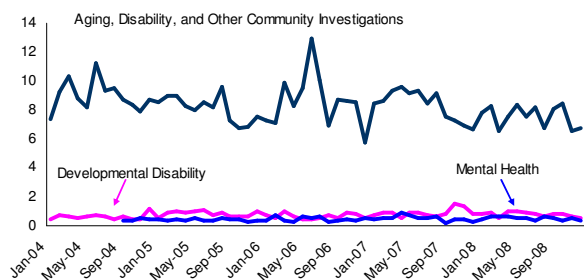
A&D Treatment Exit Type by Modality: June 2008



* Of 661 treatment episodes ending in June 2008, 55% (n=365) successfully completed programs, 32% (n=211) failed to complete, and 13% (n=85) had neutral terminations. All closed cases, no matter how they exited from treatments, were included in the denominator for calculating completion rates.

Protective Services for Vulnerable Populations

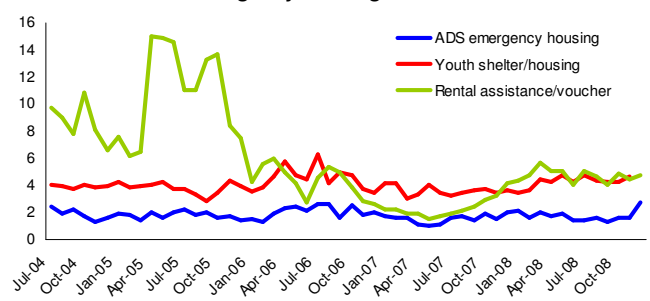
Average Daily Protective Services Investigations Opened



*Each program serves different populations. ADS is responsible for all protective investigations not covered by developmental disability and mental health services, so they have the largest client base.

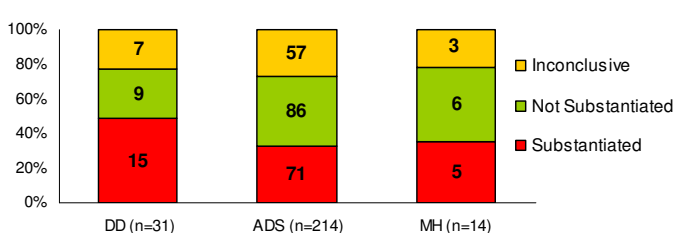
Shelter & Emergency Housing Assistance

Average Daily Clients Receiving Rental Assistance & Emergency Housing Services



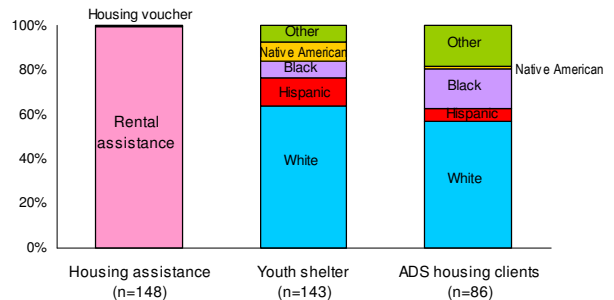
* Data for this chart have a one month lag time.

Investigation Case/Allegation Closed: December 2008



* Overall, 234 protective service investigation cases opened and 259 allegations closed in December 2008. Of those closed, 35% were substantiated (n=91). MH 'not substantiated' cases include those that didn't meet the abuse definition.

Homeless Clients Served: December 2008



* ADS client counts include individuals living in the same household as the applicant. 'Other' includes individuals whose demographics are unavailable or undocumented. For Youth Shelter data, 'Other' includes mixed races.

Notes: DD service contacts were down 20% in December, with decreases in all areas. DD protective services investigations were up nearly 100% compared to November, with 31 allegations closed (compared to 16). MH protective services also closed more than double the number of allegations in December, a total of 14 (up from 6 in November). All homeless assistance programs showed increases in clients served; ADS housing notably had 80% more clients compared to November.