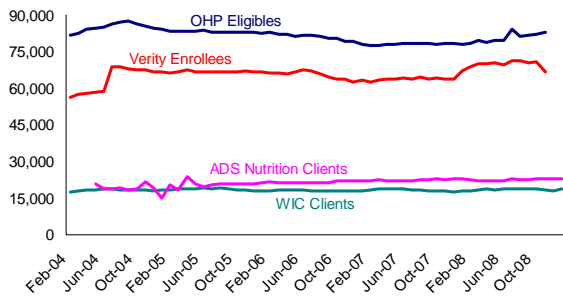


# BASIC NEEDS PRIORITY BRIEF: JANUARY 2009

## Multnomah County Basic Needs Clients

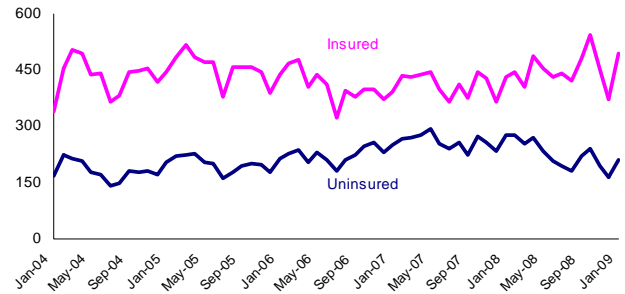
Clients Enrolled or Served by Basic Needs Programs



\* Participation in OHP, Verity, WIC, and ADS nutrition service programs can overlap

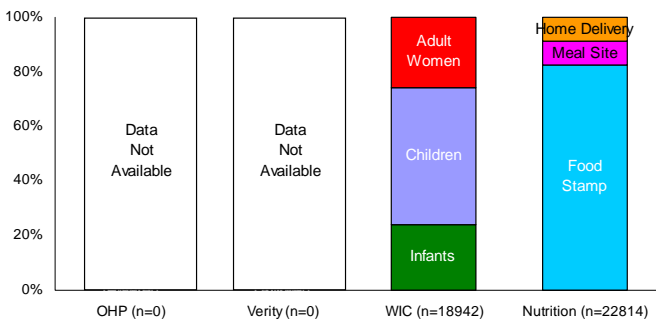
## Multnomah County Health Clinic Visits

Average Daily Health Dept. Clinic Visits by Payer Mix

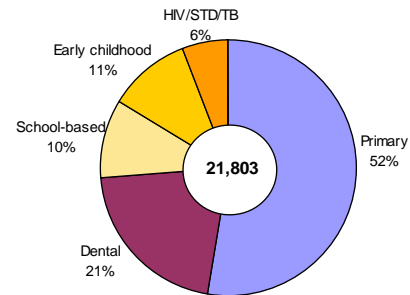


January 2009 had a total of 703 average daily visits. Of those, 70% were insured and 30% were not insured.

Clients in Basic Needs Programs: January 2009



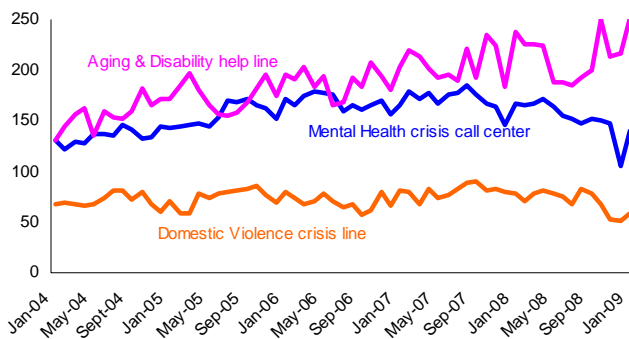
Type of MCHD Clinic Visits: January 2009



\* The above data does not include pharmacy, immunization, or WIC visits. In addition, there were 3271 clinic visits and lab tests conducted at the County's correctional facilities in January 2009. The average number of daily correction health visits was 106.

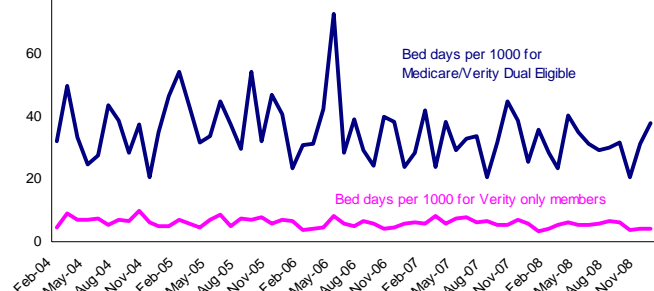
## Crisis Center & Helpline Calls

Average Daily ADS, MH, & DV Help Line Calls



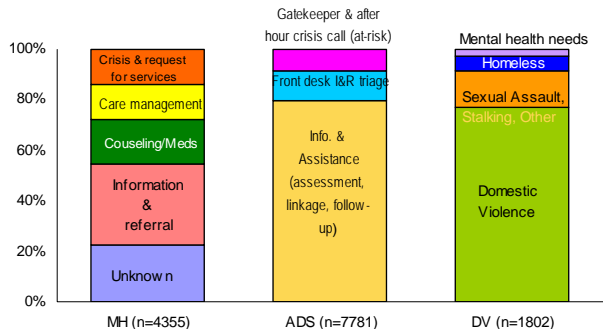
## Mental Health Verity Inpatient Days

MH Inpatient Days Per 1000 Verity Members

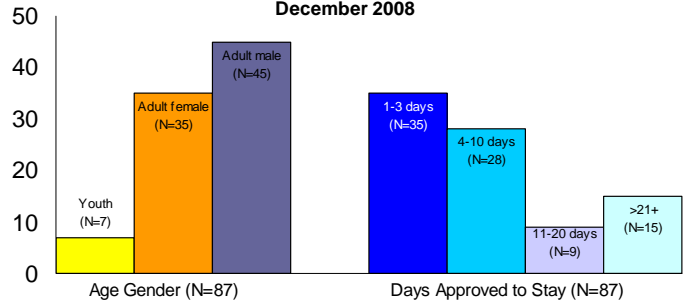


The County pays an average of \$4,200 per discharge for each Verity only inpatient stay and \$1,100 for Medicare/Verity dual eligibles. The December average length of stay per discharge is 9.67 days.

Crisis Help Line Call Or Response Type: January 2009



Verity Inpatient Admission/Discharge Profile: December 2008

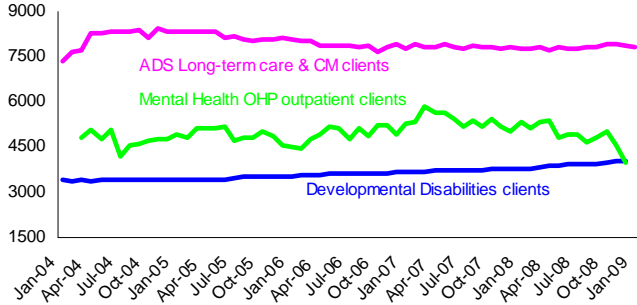


\* The 677 paid bed days in December 2008 represent a total of 70 hospital discharges.

**Notes:** WIC visits continues a two-month decline, driven mainly by a decrease in visits for women. Health clinic visits and average daily visits is back to normal after a significant decrease in November and December, mainly for insured visits. Mental health crisis calls leveled out after a 26% decline in December. ADS helpline calls have been rising steadily since May 2008. Verity information is not available for January 2009. OHP data is still not available due to a data system change in December. Crisis calls were up significantly after a December decrease.

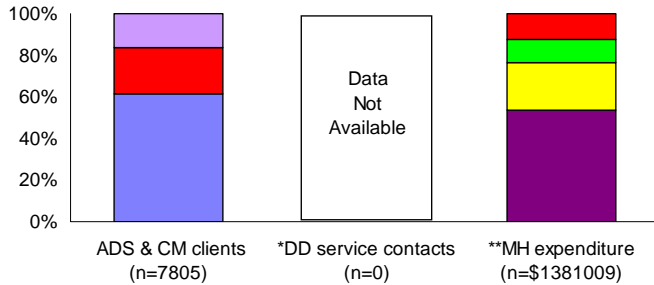
## Clients and Case Management Services

### Number of Clients Served by Program Area



\*Mental Health data show a two month time lag as claims may be submitted up to four months after a visit. Monthly data will change slightly with each new update.

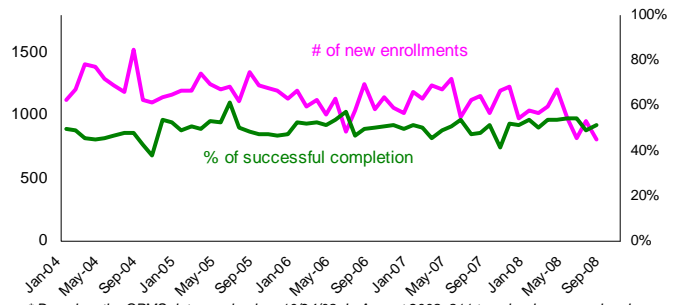
### Client or Service Type: January 2009



\* DD service contacts can now contain multiple services in one progress note.  
\*\* Mental Health expenditure data are from October 2008.

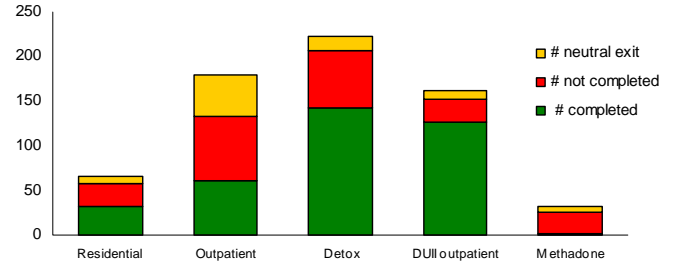
## Multnomah County Addictions Treatment

### A&D Treatment Enrollment & Successful Completion



\* Based on the CPMS data received on 10/24/08. In August 2008, 811 tx episodes opened and 716 closed. The average successful treatment completion rate was 51% over the past 12 months. The monthly data will change slightly with each new update.

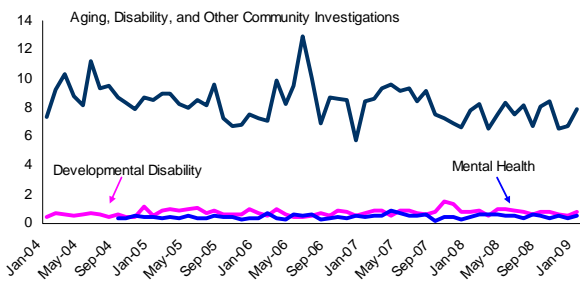
### A&D Treatment Exit Type by Modality: June 2008



\* Of 661 treatment episodes ending in June 2008, 55% (n=365) successfully completed programs, 32% (n=211) failed to complete, and 13% (n=85) had neutral terminations. All closed cases, no matter how they exited from treatments, were included in the denominator for calculating completion rates.

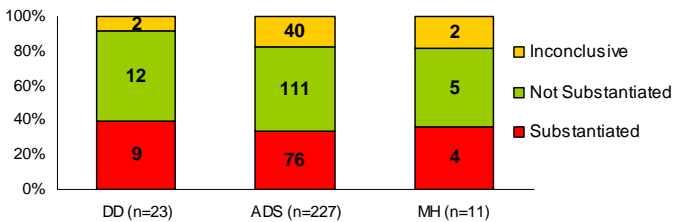
## Protective Services for Vulnerable Populations

### Average Daily Protective Services Investigations Opened



\*Each program serves different populations. ADS is responsible for all protective investigations not covered by developmental disability and mental health services, so they have the largest client base.

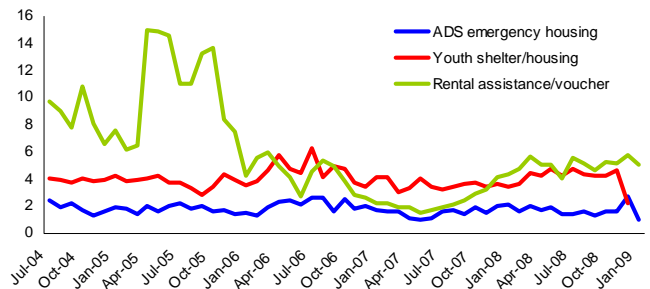
### Investigation Case/Allegation Closed: January 2009



\*Overall, 287 protective service investigation cases opened and 261 allegations closed in January 2009. Of those closed, 34% were substantiated (n=89). MH 'not substantiated' cases include those that didn't meet the abuse definition.

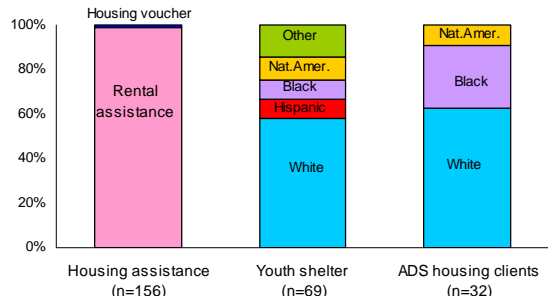
## Shelter & Emergency Housing Assistance

### Average Daily Clients Receiving Rental Assistance & Emergency Housing Services



\* Data for this chart have a one month lag time.

### Homeless Clients Served: January 2009



\* ADS client counts include individuals living in the same household as the applicant. 'Other' includes individuals whose demographics are unavailable or undocumented. For Youth Shelter data, 'Other' includes mixed races.

**Notes:** Mental Health clients have decreased significantly since October. Developmental Disability clients have continued to rise steadily this month. Rental and housing clients fell significantly in January after a significant rise in December, driven mainly by a 50% decline in Youth Shelter clients. Rental assistance since July 2008 includes domestic violence clients as well as family and disabled. Rental assistance has risen steadily in the last two years from 55 clients in January 2007 to 154 clients in January 2009, although slightly down from a high in December 2008.