

# Keep up with your care on the Kaiser Permanente app and kp.org<sup>1</sup>



Schedule or cancel routine and specialty appointments.



Join a video visit.<sup>1, 2</sup>



Have an e-visit. Online care at no additional cost in under an hour.



Email your care team with nonurgent questions.



View most test results and immunizations.



Order new or refill most prescriptions by mail order (free shipping), for same-day or next-day delivery (delivery fees apply), or for in-person pickup.



View and pay most bills.



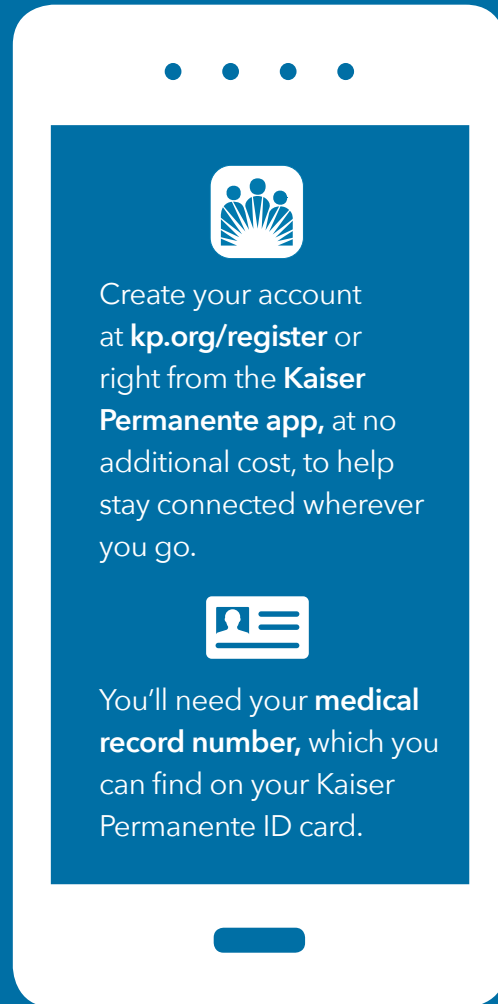
Find doctors and locations.



View eligibility and benefit information.



Manage care for your entire family.



Need help? If you're having problems with kp.org or the Kaiser Permanente app, you can get help by calling our Website Support helpline at **1-800-556-7677**, weekdays, 6 a.m. to 7 p.m., and weekends, 7 a.m. to 3 p.m. (closed holidays). This helpline offers real-time, one-on-one help and troubleshooting.

<sup>1</sup>These features are available when you get care at Kaiser Permanente facilities. To use the Kaiser Permanente app, you must be a Kaiser Permanente member registered on kp.org. <sup>2</sup>If you travel out of state, phone appointments and video visits may not be available due to state laws that prevent doctors from providing care across state lines. Laws differ by state. To have a video visit, members must be registered on kp.org and have a camera-equipped computer or mobile device.

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