

Office of Diversity and Equity

College to County Mentorship Program

Job Description

Department Department County of Human Resources	
Division Mental Health and Addiction Services Office	
Location Multnomah County Lincoln Building 421 SW Oak	
Classification Intern/Mentee Call Center Position	Salary \$15.00 per hour
Supervisor Ebony Clarke	Duration 3-Months

<p>Position Description</p> <p>The mission of Multnomah County Mental Health and Addiction Services Division (MHASD) is to build and maintain high quality, accessible and culturally competent systems of care for adults and children with a mental illness, emotional or addictive disorder.</p> <p>This internship position exists within the Mental Health Call Center in MHASD. The Call Center provides crisis intervention services for all residents of Multnomah County. These services include triaging, completing safety assessments, dispatching the mobile crisis team, and coordinating referrals to the Urgent Walk-in Clinic or to the Crisis Prevention Outreach Team for youth and their families.</p> <p>The Call Center also provides Member Service functions for the membership of Oregon Health Plan’s HealthShare of Oregon - Multnomah Mental Health Plan. Member Service functions include navigation of the public mental health system, advocacy within the system, routine information and referral, and coordination with the Utilization Review Team for non-routine requests.</p>
<p>Job Functions /Duties</p> <ul style="list-style-type: none"> • Work directly within the Call Center environment and learn about the mental health crisis system in Multnomah County • Lead and coordinate efforts for Call Center to apply for American Association of Suicidology certification • Research, investigate, and write a proposal re: possible provision of crisis services via text/e-chat, etc. • Participate in team meetings • Administrative or other tasks, as assigned
<p>Special Requirements</p> <ul style="list-style-type: none"> • Must pass background check • Basic knowledge and interest in adult and youth mental health, and special interest in mental health crisis work • College-level verbal and written communication skills • College-level computer application skills • Good research and reporting skills

- Good organization skills
- Good self-management skills

Comments:

Veterans' Preference: Under Oregon Law, qualifying veterans may apply for veterans' preference for this recruitment. Review our [veterans' preference website](#) for details about eligibility and how to apply.

For veterans qualified for Veterans' Preference: If you believe you have skills that would transfer well to this position and/or special qualifications that relate to this position, please list those skills and/or qualifications in the box below. Clearly explain how those skills and/or qualifications apply.

Application Instructions:

Please fill out and submit an application for this position through the form also located at this website: <https://multco.us/diversity-equity/college-county-mentorship-program>
The deadline for submitting online application is March 20, 2015.