



# Facilities Asset Management

## Key Benefits of



Integration | Modernization  
Business Transformation

CURRENT	FUTURE	KEY BENEFITS
<p><b>manually entered work requests</b> Work requests are manually entered into SAP by the dispatch team via phone calls, or from web forms that are emailed to a drop box and manually transferred.</p>	<p><b>online work requests</b> All county staff will be able to log into TRIRIGA to submit work requests. Facilities staff will no longer have to enter the requests manually into the system.</p>	<p><b>accessible status updates</b> County staff can skip having to call or email to get work request updates. They can check their submissions and work status updates in the system—saving time for themselves and Facilities staff.</p>
<p><b>no mobile access</b> County staff and Facilities technicians must have an on-site county computer to request or receive work orders.</p>	<p><b>mobile access</b> Cloud-based access allows mobile and remote access for everyone. Staff can make work requests, and technicians can receive, fulfill, and update status of those requests.</p>	<p><b>real-time updates</b> Work requests can be updated in real time! This creates efficient exchange of information, allows work orders to be updated as soon as the work is completed.</p>
<p><b>no way to identify space occupancy</b> There is currently no easy way to identify space occupancy within our system of record.</p>	<p><b>identify and audit space occupancy</b> Ability to do comprehensive space audits within TRIRIGA and verify current space occupancy.</p>	<p><b>accessible space occupancy data</b> Departments can access TRIRIGA directly and see the space they are occupying and verify their location.</p>
<p><b>limited staff location data</b> County staff location is by building and floor only. Facilities technicians have to walk around to search for people and work spaces.</p>	<p><b>comprehensive location data</b> TRIRIGA allows staff to tag assets and people to specific locations. This will make it easier to locate equipment and staff.</p>	<p><b>efficiency in completing services</b> Facilities technicians spend less time looking for staff, resulting in quicker and more efficient service.</p>



Coming January 2019