



May 2018 - Multco Align Stakeholder Update Facilities Asset Management



Executive Overview from TRIRIGA Sponsor, Naomi Butler

January 2, 2019 is the adjusted date for Go-Live of TRIRIGA!

5/3/18 county [announcement](#) on revised go-live for Multco Align

Hello Team FPM,

Our organization is preparing for monumental changes. This brings with it a wide range of feelings from excitement to trepidation, combined with a healthy dose of stress. However, with the newly adjusted Go-Live date for TRIRIGA, I believe we can all take a deep breath, exhale together, and know that we have time to prepare for our exciting future.

Preparation is the key to success. Our adjusted timeline allows us to thoroughly prepare TRIRIGA to meet our business needs, and to prepare ourselves for the new ways of conducting work.

We have completed lengthy design and build sessions of each TRIRIGA Module. We have conducted the majority of our Systems Integrations Testing and laid concrete plans for data migration and validation. There is no denying that the work has been arduous, but everyone's dedication has put us in a very good place for the next steps of organizational readiness.

Here are the benefits of our timeline and what we can look forward to:

- ★ A smoother transition! Adjusting our go-live to January avoids adding more work during our peak fiscal year end season and allows more time for hands on learning and change readiness.
- ★ More thorough documentation of future state business processes for functional areas that will help us in developing our training materials and serve as valuable reference long after go-live.
- ★ Dedicated time in our work plan to develop end-to-end scenarios of our business processes and prepare for User Acceptance Testing (UAT).
- ★ Extended UAT which will build more confidence from users.
- ★ The possibility of accepting new functionality being developed by IBM prior to go-live.
- ★ Additional time to develop detailed deployment strategies.
- ★ Reducing the impact to the Facilities Space Verification Process from July - Oct.
- ★ More hands-on learning for all Facilities staff prior to go-live.

Challenging impacts of an adjusted timeline are:

- Delaying any additional technology projects we included in our future roadmapping
- *Waiting! For some (like Macy), it's similar to waiting an entire year to open presents and realizing we need to wait an additional 6 months. The presents are going to be better, more advanced, and already assembled for out of the box instant play time; but the waiting is still hard.*

Multco Align is the largest business transformation we have had in almost 20 years. It will remain a priority for us well into 2019. Stay tuned for more details as we revise the testing and training schedule, and let you know how you can be involved as an early learner.



Please continue to support our outstanding project team members and subject matter experts (SMEs). All together we will successfully deliver on this monumental project!

Questions are encouraged! Email us at multco.align@multco.us, or ask anonymously [Ask Multco Align](#).



What's Happening Now:

Major Replanning Effort and Updating of:

- Combined TRIRIGA work plan
- Data conversion tracker
- Overall TRIRIGA deployment plan
- Detailed deployment strategies by functional area.

Systems Integration Testing:

- Finalizing defects and configuration change requests
- Lease Testing to finish by May 11th
- End-to-end SIT with Workday & Jaggaer on Customers & Suppliers and Time Entry

Data Conversion & Validation:

- Re-load work order sample data
- Finalize job plans and assets
- Continue floor plan conversion

UAT Scenario Development & User Guide Development:

- Drafted UAT scenario tracker and have started capturing scenarios
- Initial steps for process documentation



FAM Team Members

Macy Langley - Implementation Project Lead
Darrick Herndon - IT Gov Testing & Training Lead
Kris Pearlman - Building Data & Space Lead
Lindsay Krenz - Planned Maintenance, Operations,
 User Guide & Training Lead
Susan Little - IT Gov Conversion & Support

Stephanie Woodard - Moves, Adds, & Changes SME
Steve Black - Property Management SME
Elisa Gorham - Lease Admin SME
Trina Strahl - Dispatch Operations & Maintenance SME
Cindy Rieder - Capital Projects Admin SME
Stan Johnson - IT Desktop Moves SME