

24/7 customer assistance

We're a phone call away

Anytime we're needed, you can call the toll-free number printed on the back of your Cigna ID card. Your ID card is also available digitally on the myCigna app.

Reach us
24 hours a day,
seven days
a week.

Get answers to
health, claims
and benefit
questions.

Ask for a Spanish-
speaking service
representative, or
someone who can
translate one of
200 languages.

Order an ID card,
update insurance
information and
check claim
status.

