

CIGNA SMART SUPPORT®

My Personal Champion program

Providing more than just answers

An advocate who stands by you during critical times to give you the specialized support you need

- Helps you understand your coverage in highly complex situations
- Coordinates internal and external resources, including those in your community, such as social workers and financial counselors
- Works with integrated team of clinicians
- Monitors claims and helps resolve billing questions



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I can't thank My Personal Champion enough for her unwavering support as my family and I endured my battle with cancer. Knowing that she was monitoring my claims and was there to help me navigate through the confusion was such a relief. She treated me like family.*

– A Cigna customer

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*This example is for illustrative purposes only. It's based on an actual customer experience. Customer results will vary.

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