

# Aging, Disability, and Veterans Services Division 2017-2020 Area Agency on Aging Area Plan

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## Outreach to Community

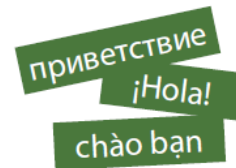
**89%**  
RACIAL, ETHNIC  
OR CULTURAL  
MINORITIES



**474**  
PARTICIPANTS



**68%**  
LIMITED ENGLISH  
PROFICIENCY



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## Area Plan Goals

### Information & Assistance (I &A) and Aging & Disability Resource Connection (ADRC)

- Decrease isolation and barriers to access.
- ADRC is recognized by the community as a valuable resource.

### Nutrition Services

- Older adults will have ready access to healthy food that is affordable and supports a healthy diet.
- Be a leader in equity around food security.

### Health Promotion

- Improve county-wide access to and utilization of services by racial, ethnic, cultural minority and other underserved groups of elders.
- Isolation will be reduced through social networks and important connections made during health promoting classes.

### Family Caregivers

- Support quality services for family caregivers.

- Promote access to family caregiver services and resources, including respite services, to meet the needs and preferences of family and informal caregivers from diverse cultural backgrounds.

### **Elders Rights and Legal Assistance**

- Ensure that older adults and people with disabilities have access to protection against abuse, financial exploitation, and neglect, with particular attention focused on resources, access, and financial stability.
- Ensure adequate and equitable access to legal support, peer support, and advocacy for older adults.

### **Older Native Americans**

- Increase accessibility to culturally specific services and support the needs identified by Native American Elders.
- Enhance services for urban Native American elders by promoting capacity-building in agencies that serve them.

### **Health System Transformation**

- Improve coordination of care, enhance member engagement in care coordination, improve coordination of transitions across settings, and improve cross-system education related to older adults and adults with disabilities.

### **Behavioral Health**

- People who need services know where to go and feel comfortable seeking out services.
- Develop a system that provides services and supports to people with multiple needs who do not fit into one system.

### **Veterans**

- Older adults apply for and receive benefits through the federal Veterans Administration, as well as state and county resources to meet and maintain their individualized care needs.

### **Transportation Coordination and Resources**

- Transportation coordination and resources will be readily available, easy to navigate, and distributed equitably across ADVSD service areas.