

Department: Library **Program Contact:** Chevy Pham
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Adopted
Related Programs: 80022
Program Characteristics:

Executive Summary

Community Engagement leads efforts to design and develop responsive services and programs through meaningful engagement with disadvantaged population and under-served communities. Team members cultivate relationships with community members, advocate for services to meet community needs, and guide implementation by the language and cultural-specific teams across the library system.

Program Summary

This program will seek opportunities to cultivate enduring relationships with community members to understand the needs and aspirations of those who have experienced barriers to accessing the library and have not materially benefited from traditional, dominant culture programs and services. Through partnerships with community based organizations, service providers and public partners, this program will create the conditions for community leaders to co-create and shape library programs and services that are culturally and linguistically appropriate.

Efforts will be made to prioritize engaging with and elevating the voices of disadvantaged communities, especially of Black, Indigenous, People of Color and new immigrant communities, as well as vulnerable populations who are at-risk of being overlooked. The program also provides leadership and support to the culturally and linguistically-diverse staff who serve disadvantaged population in their daily interaction with library patrons, both inside and outside of the library walls.

The library is a community asset and resource, and has the capacity to transform and uplift lives, especially to those who've been harmed and excluded from sharing in this prosperity and contribute to a multi-racial democracy. By continuously and actively striving to understand who is benefitting and who isn't, this program will support the development of programs to uplift all communities. Through community engagement, we will co-create a future vision for library services and programs that foster welcoming spaces; provide meaningful opportunities to learn and create; emphasize cultural and historical learning; and create holistic opportunities to connect with cultural resources through multicultural approaches.

Performance Measures

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Number of community listening sessions and community events	N/A	20	0	50
Outcome	% of community members who report that their voices and needs are meaningfully considered	N/A	N/A	N/A	75%
Output	Participants in community listening sessions and events	N/A	200	0	500

Performance Measures Descriptions

Performance Measure 2: This is a new measure for FY 2023. Previous Year Actuals are not reflected due to necessary service changes during the pandemic.

Legal / Contractual Obligation

The budget reflects the passage of Measure 26-143: "Form Library District with permanent rate to fund library services," November 2012 General Election. The district summary states in pertinent part: "If approved, the Multnomah County Library District would be formed with a permanent rate dedicated to library services, operations, books, materials, programs, activities and oversight of the district. Formation of a District would ... prevent reductions in services, programs and activities, and hours."

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Personnel	\$0	\$1,449,761	\$0	\$1,683,890
Contractual Services	\$0	\$0	\$0	\$27,000
Materials & Supplies	\$0	\$65,280	\$0	\$284,260
Internal Services	\$0	\$38,301	\$0	\$67,399
Total GF/non-GF	\$0	\$1,553,342	\$0	\$2,062,549
Program Total:	\$1,553,342		\$2,062,549	
Program FTE	0.00	10.00	0.00	11.00

Program Revenues				
Total Revenue	\$0	\$0	\$0	\$0

Explanation of Revenues

This program generates \$60,452 in indirect revenues.

The revenue allocated to this program offer reflects an intergovernmental service reimbursement from the Library District (99.96%) and resources from the County's Library Fund (0.04%). It represents a pro-rated share of property taxes (98.03%) and other revenues such as overdue fines, interest earnings, grants, and user charges for services provided to library patrons (1.97%).

Significant Program Changes

Last Year this program was: FY 2022: 80023 Community Engagement