



**Program #78301F - Technology Improvement Program - Food Handler Replacement** 7/14/2022

**Department:** County Assets **Program Contact:** Linu Parappilly  
**Program Offer Type:** Innovative/New Program **Program Offer Stage:** As Adopted  
**Related Programs:**  
**Program Characteristics:** One-Time-Only Request

**Executive Summary**

Food Handler Replacement for the Health Department. This application is an old technology, and doesn't accept modern payment methods, which require manual intervention.

**Program Summary**

The Technology Improvement Program funds the replacements and consolidation of obsolete technology. This is an ongoing business need. The projects are identified through the Technology Fitness Assessment conducted every other year. The Technology Fitness Assessment determines how well the most critical technology supports the mission, business processes, and technical requirements of the County. Projects are prioritized based on the fitness assessment and availability of technical and business resources to perform the work.

The Food Handle Replacement application is an old technology, and doesn't accept modern payment methods, which require manual intervention. The current application does not follow current standards for accepting payments. This requires manual intervention to change passwords to keep the application running or reversing payments.

**Performance Measures**

Measure Type	Primary Measure	FY21 Actual	FY22 Budgeted	FY22 Estimate	FY23 Offer
Output	Project plan identifying the schedule for the project.	N/A	N/A	N/A	1
Outcome	A system that meets the requirements with modern technology standards.	N/A	N/A	N/A	100%

**Performance Measures Descriptions**

- P1 - A project plan is a key component of project success.
- P2 - Delivery per schedule of identified program functionality.

Revenue/Expense Detail

	Adopted General Fund	Adopted Other Funds	Adopted General Fund	Adopted Other Funds
Program Expenses	2022	2022	2023	2023
Contractual Services	\$0	\$0	\$0	\$250,000
<b>Total GF/non-GF</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$250,000</b>
<b>Program Total:</b>	<b>\$0</b>		<b>\$250,000</b>	
<b>Program FTE</b>	0.00	0.00	0.00	0.00

Program Revenues				
Financing Sources	\$0	\$0	\$0	\$250,000
<b>Total Revenue</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$250,000</b>

Explanation of Revenues

One time Only General funds

Significant Program Changes

Last Year this program was: