

Department: County Management **Program Contact:** Mike Vaughn
Program Offer Type: Existing Operating Program **Program Offer Stage:** As Proposed
Related Programs:
Program Characteristics:

Executive Summary

In FY 2014, the Board of County Commissioners approved a Sole Source Exemption for vendor Tyler Technologies under Sole Source Rule 47-0288(1). In June 2014, Multnomah County executed a multi-year contract to provide the County with Tyler Technologies' Orion CAMA/Tax Standard software system, support, and professional services required to customize, enhance and implement the system.

Program Summary

The Division of Assessment, Recording and Taxation (DART) is seeking a system upgrade that features integration among all DART business functions, including GIS, document recording, real property assessment, business personal property assessment, tax collection and tax distribution. The program mission is to improve property assessment and taxation services to the customers and stakeholders of Multnomah County by replacing existing legacy software with current technology that will include, and enhance, integration with other applications. The new software application will substantially reduce systemic gaps and duplication of data that exists in our current environment. The technology will increase staff efficiency and the ability to accommodate an increasing workload, playing a key role in e-government for Multnomah County, and employ an IT architecture that considers integration with County standard infrastructure. The program goals and objectives are: 1) Acquire and implement available information technology, replacing the current Assessment and Taxation computer application, to achieve greater operational efficiency and revenue enhancement while maintaining or improving accuracy and compliance for A & T business functions; 2) Reduce costs of targeted operations so that human resources can be more productively used; 3) Improve public visibility, accessibility, and convenience of assessment, taxator and recording services via web-based electronic and online resources, while maintaining appropriate control over publicly sensitive personal information. Deliverables Accomplished in FY15: Project Plan, Install Base System, Fit Analysis Report. Deliverables Accomplished to date in FY16: Data Conversion Strategy/Specifications, Initial CAMA Valuation & Calculation Pages. Remaining Deliverables expected in FY16: Initial 50% Development Specifications, Data Conversion Coding & Testing, Conversion Program Testing, Simple Conversion Balancing, Initial Assessment Administration/Exemptions Calculations & Setup, Initial Tax & Balancing Setup. Deliverables expected in FY17: Initial 50% Assessment Administration Programming, Initial 50% CAMA Programming, Initial 50% Tax Programming, Final 50% Development Specifications, Final Tax Balancing & Calculation Setup, Development Phased Delivery, Final 50% Testing, Final CAMA Valuation & Calculation Pages, Final Assessment Administration/Exemption Calculation & Setup, Configuration Test and Validation, End-to-End Application Testing, Initial 50% of Unit Testing, Final 50% CAMA Programming, Final 50% of Tax Programming, Final 50% Assessment Administration Programming, Production Conversion, Production Conversion Balancing, UAT Development Support, Training, First Year Annual Maintenance. Deliverables expected in FY18: Go-Live Support, Acceptance Support, Final Acceptance

Performance Measures

Measure Type	Primary Measure	FY15 Actual	FY16 Purchased	FY16 Estimate	FY17 Offer
Output	Number of A&T System Project Milestones Met	3	15	7	19
Outcome	% of A&T Project Milestones Completed on Time	100%	100%	50%	100%
Outcome	% of A&T Project Milestones Completed within Budget	100%	100%	100%	100%

Performance Measures Descriptions

The multi-year project to select and implement a new A&T System has defined milestones for deliverables and budget, listed by fiscal year above in the Program Description section.

Legal / Contractual Obligation

Multnomah County contract #4400001183 with Tyler Technologies Inc. totalling \$5,504,327. Multi-year contract executed in June 2014 to provide the County with Tyler Technologies' Orion CAMA/Tax Standard software system, support, and professional services required to customize, enhance and implement the system. \$1,354,860 paid in FY14 for Software License. Additional contract payments due upon completion and acceptance of project milestones in FY 2015, FY 2016 and FY 2017.

Revenue/Expense Detail

	Proposed General Fund	Proposed Other Funds	Proposed General Fund	Proposed Other Funds
Program Expenses	2016	2016	2017	2017
Personnel	\$0	\$322,210	\$0	\$338,334
Contractual Services	\$0	\$4,111,738	\$0	\$3,339,466
Materials & Supplies	\$0	\$496,052	\$0	\$416,200
Total GF/non-GF	\$0	\$4,930,000	\$0	\$4,094,000
Program Total:	\$4,930,000		\$4,094,000	
Program FTE	0.00	0.00	0.00	0.00

Program Revenues				
Beginning Working Capital	\$0	\$4,930,000	\$0	\$4,094,000
Total Revenue	\$0	\$4,930,000	\$0	\$4,094,000

Explanation of Revenues

Beginning Working Capital for FY 2017 represents the estimated carryover of unspent Fund 2504 project fund balance, after projected FY 2016 expenditures.

Significant Program Changes

Last Year this program was: FY 2016: 72035-16 DART Assessment & Taxation System Upgrade