



Behavioral Health Division A&D Provider Meeting

Thursday March 24, 2022
8:30am – 9:30am: Billing Meeting
Virtual Meeting

Join by computer: meet.google.com/vzs-kfuf-jgi
Join by phone: 1-731-420-5924 PIN: 903 514 023#

Meeting Notes

1. Opening/Introductions:

- Participants introduced themselves and spoke about what they were most looking forward to in spring. Answers varied but the consensus was warmer, longer and sunnier days, plus the beautiful flowers.

2. SUD Residential Rates Increase:

- OHA determined provider rates based on facility license. There are 3 different SUD Residential rates at currently:
 - ✓ Programs with greater than 16 beds (IMD Rate) = \$ 229.00
 - ✓ Programs with less than 16 beds (Non-IMD Rate) = \$ 245.00
 - ✓ Specialty programs = \$ 308.00. Currently, Residential “Specialty Programs,” are programs focused on treatment programming and planning that must be specialized to the population and individual being served. Specialty populations include:
 - Pregnant and/or parents with dependent children
 - Culturally Specific programs designed to meet the unique service needs of a specific culture and provide services designed to meet the needs of the majority of individuals representing that culture. Types of culturally specific programs include:
 - LGBTQIA2S+
 - Specific cultural, racial and/or ethnic group(s) including tribal members,
 - Veterans
- Effective date of the rate change retro to 1/1/22. There is nothing you need to do. We are working with PhTech to change the rate in the system and will reprocess those claims for you. We will let you know when those changes have gone through.
- Multnomah Other rate sheet will be updated on 4/1/22.

3. Outpatient Authorization Length Change:

- As of 4/1/22 all authorization length for all SUD Outpatient changed from 60 days to 6 months.
- Please note: authorizations submitted before 4/1/2022 will be set to the 60-day timeline. You can submit a new authorization after 4/1/2022 to obtain the 6-month authorization length.

4. Indigent Eligibility Recertification Change:

- Recertification requirement changed from 60 days to 6 months
- Effective 4/1/22 the recertification must be done minimally every 6 months.
- This new timeline does not alleviate the need to conduct ad hoc eligibility recertification in shorter increments. For instance, when clients undergo significant life changes that may impact their eligibility (e.g.: gain new employment, changes to residency, obtain new insurance, etc.) a recertification should be conducted to ensure they continue to meet eligibility.
- Providers can use our [Indigent Services Eligibility & Recertification form](#), which is available on the website. Providers may also use their own internal form as long it covers all the questions. These should be kept, maintained in the client's files, and available in an audit, but a client's recertification does not need to be submitted.

5. Billing Support Communications & PHtech/CIM Reminders:

- Secondary Payor & Attaching EOBs on Claims
 - ✓ Effective 1/1/2022, when Multnomah Other is the secondary payer, when a client's current insurance does not pay the full billed amount, the provider will need to upload the EOB (explanation of benefits) onto to CIM claim, PH Tech will review EOB to determine the patient responsibility, co-insurance, deductible that Multnomah Other program will cover.
- How to communicate with Billing Support in CIM – do not enter notes
- Update: Pend-Retro-Authorizations can now be processed by MultOther Billing Support by letting us know and submit a ZenDesk in PhTech to waive the timely filing if it is approved, avoiding having to fill the form and attaching the claim.

6. Provider questions/ TA needs:

- We typically do an annual PhTech training. It is basic but we can do it kind of open workshop style and walk you through any issues. Alicia can also help with any PhTech issues by reaching out to the Billing Support Line.
- We are trying to ensure everybody gets contract renewals for the next fiscal year that starts in July and runs through June 2023. We are doing funding adjustment

letters to those who do not need amendments, so you will know your funding levels before we get to July.

- We want to ensure we are collecting annual budgets for those programs that submit an annual budget and are on cost reimbursement. We have heard from different providers there are sometimes technical assistance needed in developing a budget. If you have any need, please reach out to your program specialist for assistance with budgets or even invoicing. We could even think about doing a little budget workshop.
- If you should have any issues with invoicing, please reach out and we will try to respond as soon as possible any problems you are having.
- Kelly Moehling from CRC noted that that they are receiving a new mobile unit.

Upcoming Meetings:

Next Provider Meeting: Thursday, April 28th, 2022: 8:30am – 9:30am

Meeting minutes, billing manual/policies, and other documentation can be found on our provider website: <https://multco.us/mhas/addiction-provider-resources>